



## Terms of Service / User Agreement

Wolf Empowerment Living (WEL)

Last Updated: 4 March 2026

### 1. Acceptance of Terms

Welcome to **Wolf Empowerment Living (WEL)**.

These Terms of Service (“Terms”) govern your access to and use of the **WEL mobile application, website, and related services** (the “Service”).

By creating an account or using the Service, you agree to be bound by these Terms.

If you do not agree to these Terms, you should not use the Service.

---

### 2. Description of the Service

WEL is a **personal health and life management platform** that allows individuals to organise, store and manage personal wellbeing information in one secure location.

The Service may allow users to:

- Record personal health information
- Track medications, symptoms or health events
- Store health or support documents
- Organise appointments and personal records
- Maintain a personal wellbeing record

WEL is designed to **support individuals in managing their personal information**, but it **does not replace professional medical advice or care**.

---

### 3. Not Medical Advice

The information stored or displayed within WEL is **not medical advice**.

WEL does not:

- Provide diagnosis

- Provide treatment recommendations
- Replace consultation with qualified health professionals

You should always seek the advice of a qualified health professional regarding any medical condition.

### **Personal Health Information**

Users may choose to store personal health information within WEL.

All information recorded within the platform is:

- voluntarily provided by the user
- stored securely within the user account
- accessible only to the account holder unless exported by the user

WEL does not access, review or interpret personal health records except where necessary to maintain the platform.

---

### **4. User Accounts**

To use certain features of WEL, you must create an account.

You agree to:

- Provide accurate information when creating your account
- Maintain the security of your login credentials
- Notify us of any unauthorised use of your account

You are responsible for all activity that occurs under your account.

---

### **5. User Responsibility for Content**

You are responsible for the information you record or upload to the platform.

This includes:

- Personal health information
- Uploaded documents
- Notes, records or observations

You must ensure the information you upload does not violate any laws or infringe on the rights of others.

### **User Data Export**

Users may export their health data at any time using the data export feature within the application.

Exported data may include:

- medications
- appointments
- allergies
- vaccination records
- activity logs
  
- emergency plans

Exported files are provided in a structured digital format for personal use or sharing with healthcare providers.

---

## 6. Data Ownership

WEL is designed around the principle that **your information belongs to you.**

You retain ownership of all personal information and documents uploaded to your account.

By using the Service, you grant WEL permission to store and process this information solely for the purpose of operating the Service.

WEL does **not sell personal data.**

---

## 7. Subscriptions and Payments

Certain features of WEL may require a paid subscription.

If you choose to subscribe:

- Payments will be processed through secure third-party payment providers.
- Subscription terms, pricing and billing cycles will be clearly presented at the time of purchase.

Subscriptions may renew automatically unless cancelled before the renewal date.

---

## 8. Acceptable Use

You agree not to:

- Use the Service for unlawful purposes
- Attempt to gain unauthorised access to systems or accounts
- Upload malicious software or harmful content

- Interfere with the normal operation of the platform

Violation of these terms may result in suspension or termination of your account.

---

## 9. Account Termination

You may stop using the Service and request deletion of your account at any time.

We reserve the right to suspend or terminate accounts that violate these Terms.

---

## 10. Limitation of Liability

**To the extent permitted by law, WEL is not responsible for:**

- decisions made based on user-recorded information
- temporary interruptions of service
- loss of data resulting from user actions, device failure, or external factors

The Service is provided **“as is” without guarantees of uninterrupted availability.**

---

## 11. Changes to the Service

We may update or modify the Service from time to time to improve functionality, security or compliance.

---

## 12. Changes to Terms

These Terms may be updated periodically.

If changes are made, updated terms will be published within the application or website.

---

## 13. Governing Law

These Terms are governed by the laws of **New South Wales, Australia.**

---

## 14. Contact

For questions about these Terms please contact:

**Wolf Empowerment Living (WEL)**

Email: [WELFounder@outlook.com](mailto:WELFounder@outlook.com)

Website: [www.welhealth.com.au](http://www.welhealth.com.au)